



How to Prevent Rogue Traders and Doorstep Callers



Humberside Police and North East Lincolnshire Council Trading Standards Department, are jointly working together, to ask you to help them and be alert to Rogue Trader activity and report it!

There are rogue traders and doorstep callers operating up and down North East Lincolnshire from time to time.

At this time of year (spring and summer), you may get these callers or a leaflet through your door offering to:

- do work on the roof,
- replace your guttering,
- replacing your driveway,
- or gardening or tree cutting services at 'bargain' prices.

Residents are being asked to report any doorstep callers that are offering this kind of work to **tel: 03454 04 05 06.**

The information needed is the name of the Street, the name of the 'trader' if known or easily obtainable and if work has started at what address the work is being undertaken.

The warning is as follows:

“Take control of your Doorstep and if in doubt, keep them out!

Every year (from June to October predominately, but not exclusive), that new victims of doorstep approached are found.

The council and the police want to work together with you to reduce the number of residents that fall victim to work that is often found to be substandard, incomplete and overpriced,

Bogus workmen can be very persistent in persuading you that urgent work that needs to be carried out on your property.

Never agree to have work done by someone who turns up on your doorstep.

Say NO! if your home is in need of the repair, use reputable workmen recommended by family and friends.

Help the vulnerable. Keep an eye out for vulnerable neighbours, including elderly and disabled. Report any suspicions of bogus callers.

Follow these steps to ensure your safety:

- Fit a door chain
- Keep front and back doors locked (even when you are home)
- Do not leave money, wallets / purses and keys in easy reach of doors
- Lock your front door before opening your front door. Thieves sometimes operate in pairs, one ringing the front door while the other enters the back door of your house.
- Before answering your front door, stop and think 'am I expecting anyone?' Look through a spyhole or window to see who's there

- If you decide to open the door, use the door chain
- Never leave the front door open, close it if you need to go back into another room for any reason
- Check the callers Identity Card or badge

If in doubt, keep them out!

If you are in doubt about rogue traders, please use the following contacts:

N E Lincolnshire Trading Standards

Web: www.nelincs.gov.uk

Twitter: @TradStandNELC

Humberside Police

Victoria Street

Grimsby

For more information about crime prevention, here are the following detail:

Humberside Police Website:

www.humbersidepolice.gov.uk

Contact Humberside Police Non-Emergency:

tel: 03454 04 05 06.

Or 101